



### Community Health Care Needs Assessment-Implementation Plan 2017-2019

### Motion Picture and Television Fund's Implementation Strategy 2016-2019

- MPTF's Community Benefit priorities and strategies are based on a Community Health Needs Assessment (CHNA) that is conducted every three years, as required by state and federal regulations guiding not-for-profit hospitals. The 2016 CHNA is available on <u>www.mptf.com/financials</u>.
- The identified needs for the entertainment industry community were: Seniors/Frail Elderly health challenges (e.g., diabetes; hypertension; depression; anxiety; dementia, health maintenance). Additional needs continue to be access to social workers and professionals for insurance matters, rise in health care premiums, copays and deductibles under the ACA and general assistance navigating the "complex" health care system; medical management of out-of-network coverage (particularly behavioral health) access to long-term care/skilled nursing (large demand and most facilities are full); access to geriatric mental health care; social isolation for seniors; caregiving; safety issues around aging in community; and senior housing availability.
- MPTF is focused on improving the well-being of the entertainment industry worker population through a continued focus on social determinants of health. Programs centered on addressing social and economic factors, health behaviors, and the physical environment are key to MPTF's current and future plans. Initial areas of focus were included in the 2016 CHNA appendix.
- The CHNA included the input from individuals who represent the broad interests of the community served by MPTF, including those with expertise in community and public health. Once health needs were identified, they were prioritized using a structured process based on defined criteria. The criteria include existing relationships with community partner organizations and organizational capacity. This Implementation Strategy addresses the health needs identified through the CHNA, integrating these criteria to maximize effectiveness in meeting the community's health needs.



#### Health Need-Concerns about Access to Services and Supportive Community

Programs, Partnerships and Strategies	Description
The Samuel Goldwyn, Jr. Center for Behavioral Health	Our renowned retirement community and unique programs meet the evolving needs of today's generation of seniors. As part of our next phase of care delivery, we offer The Samuel Goldwyn, Jr. Center for Behavioral Health, a specialized center for adults over 55 years of age who have acute mental health needs. The Center provides acute psychiatric care of: •Depression •Anxiety• Bipolar disorder •Substance abuse •Schizophrenia •Dementia
MPTF Village	MPTF will explore opportunities to provide greater access to senior living, assisted living and memory care through a new housing development on the vacant portion of it campus with a goal of accommodating approximately 400 residents.
Crisis Support & Confidential Referrals	MPTF offers a variety of services that can provide emotional and financial relief to people and their families during hardship whether the hardship is personal or is the result of an entertainment industry-wide event. MPTF also embeds social workers into the UCLA Health- MPTF health centers to support members in crisis.
Health Wheels	Through its affiliation with UCLA Health, MPTF continues its Health Wheels mobile health center. This 33-foot fully functional and professional medical office includes these services: physical exams, "welcome to Medicare" visits, well-woman exams, EKGs, flu shots and other immunizations, blood pressure checks, cholesterol and glucose screenings, and vision and hearing checks. Its purpose is to meet industry members on the Set and at work to improve access to primary care and preventive medical services.



# Health Need- Supporting Access to Care and Impacting the Social Determinants of Health

Programs, Partnerships and Strategies	Description
Evaluating and pursuing affiliations and partnerships	MPTF will continue its collaboration with UCLA Health to provide outpatient health centers for industry members. To improve access to services, lower costs, improve outcomes, and move toward a more viable and measurable population health model, MPTF will continue to work closely with the existing UCLA Health-MPTF co-branded health centers and health plans that serve entertainment industry members.
Health Insurance Premium Support	MPTF will continue to offer health insurance premium support for qualified individuals. This program also covers the cost of health insurance premiums on an emergency basis to ensure industry members don't lose health care coverage –a growing challenge of project-based work and increased qualifying hours qualify for industry sponsored plan coverage.
Act as an advocate, overseer and convener	MPTF will continue its alignment with UCLA Health and other health systems to link industry workers, dependents, and retirees with appropriate health care services. MPTF will also convene its annual Women's Conference bringing experts and stakeholders together with entertainment industry members to impact the social determinants of health and well-being.



Health Need-Medical management and out-of-network coverage issues for behavioral health services; Combating social isolation and depression

Programs, Partnerships and Strategies	Description
Dementia Care	MPTF will continue to provide high quality in-patient services to those industry members suffering memory impairment or related issues. Its 30 bed dementia/Alzheimer's unit (Harry's Haven) provides for nearly 10,000 total patient days. MPTF will remodel and redesign its Harry's Haven program, using evidence- based design to improve quality of life and adding capacity.
Inpatient Geriatric Psychiatry	MPTF will grow its behavioral health program based on its 12 single patient rooms, common areas, and outdoor spaces. Program components include crisis intervention, diagnostic assessment, medication evaluation, behavioral management, and medical treatment. Treatment of mental health issues such as depression, bipolar disorder, schizophrenia, severe anxiety disorder, and other psychiatric conditions are provided in this unit. MPTF will also participate in Los Angeles County's mental health program through its designation as an authorized LPS facility serving seniors with acute mental health needs. MPTF is exploring options to support outpatient mental health counseling to enhance the continuum of care.
The Daily Call Sheet	With the support of the AARP Foundation, MPTF has launched "The Daily Call Sheet" to match isolated senior members of the entertainment community with industry volunteers who will conduct phone calls to ensure social engagement and engage vulnerable individuals with available services. The goal of the program is to reduce social isolation, depression, boredom, helplessness and loneliness – factors research demonstrates contribute to adverse health impacts.



#### Health Need-A growing need and undersupply of senior services

Programs, Partnerships and Strategies	Description
Long Term Care	MPTF will continue to provide distinct part, hospital-based skilled nursing services through its 40 bed inpatient unit on the Woodland Hills campus . Total Patient days for skilled nursing exceed 12,000 per year.
Assisted and Independent Living	Creativity is ageless and MPTF's retirement community has, for generations, been at the center of an MPTF's legacy to countless people in the entertainment industry who seek a warm, inviting, supportive place to spend their retirement years. The MPTF residential community boasts a long list of amenities and living options to make industry members feel right at home. Designed exclusively for entertainment industry retirees and spouses, MPTF provides a unique environment geared to this special group. There are many recreational and social activities, in addition to opportunities to interact with the working entertainment community. MPTF offers independent and assisted living accommodations in three distinct settings on a beautiful campus with bountiful gardens, walking paths, a theater, and much more.
Elder Connection	MPTF's Elder Connection is a trusted resource for entertainment industry members and their parents who face challenges living on their own, or may have had a sudden life event that requires an urgent intervention. Elder Connection provides assessments of needs, financial assistance, supportive counseling, and referrals to top quality community based-agency services.



#### Health Need-A growing need and undersupply of senior services (cont'd)

Programs, Partnerships and Strategies	Description
Palliative Care	Offered since 2005, the MPTF Palliative Care Program continues to innovate and expand the reach of its services. The palliative care team provides specialized medical care and interdisciplinary social support team for people with serious illnesses. MPTF Palliative Care focuses on providing patients with relief from the symptoms and stress from a serious illness in a way that takes the whole person into account. Care is provided by a team of doctors, nurses, social workers, chaplain, pharmacist, nutritionist, and other specialists who work with patient's other doctors to offer an extra layer of support.
Age Well	Age Well provides early assessment and intervention regarding age-related medical and emotional concerns, and makes informed recommendations to primary care physicians and family members. In addition, the program offers comprehensive cognitive and functional assessments, care coordination for caregivers and adult children, personalized medical assessments, and ongoing support for seniors in their own homes.
Community Care Team	A coordinated team of physicians, nurse practitioners, registered nurses, social workers, pastoral care team members, and volunteers visit outside skilled nursing, rehabilitation, assisted living, and board and care facilities in MPTF's Community Care program. Additionally, there is limited care for industry members in their private homes.



# Health Need- The growing understanding of the social determinants of health are woven through MPTF's programs and services

Programs, Partnerships and Strategies	Description
Health, Fitness and Wellness programs	MPTF's Saban Center for Health and Wellness provides fitness machines, a warm water therapy pool and fitness classes on a daily basis. Volunteers support frail industry members access to water programs (pool buddies) and exercise programs (exercise buddies).
Supportive Services and Community Resources	MPTF regularly works with a large variety of community agencies and other relief organizations and our social workers and support staff have developed specialized knowledge on information and resources tailored to the needs of people in the entertainment industry. This is a key component of MPTF's safety net work for entertainment industry members.
Children's Center	MPTF's Samuel Goldwyn Children's Center, operated by Bright Horizons, provides progressive day care for children ages eight weeks to six years of age. Early education professionals guide specialized programs for infants, toddlers, preschoolers, and kindergarten-age children.
Home Safety	Home Safe Home offers free home safety evaluations, provides free or low-cost modifications for home safety revitalization, and utilizes the skilled labor of a volunteer corps of entertainment industry members to provide small home modifications such as grab bars, security features, tub rails, smoke alarms, and more. The program responds to important home safety needs and provides attention to detail that helps people to continue living at home longer, more comfortably, and independently.
Innovation Efforts	MPTF's Chief Innovation Officer, a practicing geriatrician, is leading MPTF's efforts to improve population health and the quality of life for industry members. These efforts include collaborations with AARP, Alzheimer's Greater Los Angeles, the American Cancer Society, and the Patient Quality of Life Coalition, among others. The CIO also leads the Culture of Care Steering Committee, which includes seniors, their families, volunteers and MPTF staff.



## Health Need--The growing understanding of the social determinants of health are woven through MPTF's programs and services (cont'd)

Programs, Partnerships and Strategies	Description
Financial Assistance	Temporary emergency financial assistance is available to eligible industry members for financial hardship due to illness, disability, unemployment, or other reasons. This assistance may cover things such as mortgage or rent payments, utility bills, health insurance premiums, car insurance premiums, car payments, and food.
Community Based Social Services	MPTF will leverage the relocation of its community based social services department from its Hollywood location to Burbank – at the center of several studios and entertainment businesses. The new Social Services offices will support a hub of intergenerational engagement for members of the entertainment community.
Media Center/Channel 22	MPTF's Wasserman Campus-based television station is a hallmark of creative expression where industry retirees come together with current industry talent and college age and high school students to create original programming for residents of the retirement community at MPTF to enjoy. This is a model program with national coverage. <u>https://www.wsj.com/articles/at-this-retirement-home-aging-actors-craft-shows-like-law-and-disorder-1404786603</u>
MPTF Retiree Club	Responding to survey work in 2013 around neighborhood community councils where clusters of entertainment industry retirees live, MPTF formed the MPTF Retiree Club. The membership and activities of the Club continue to grow, touching on both social engagement and wellbeing – creating an environment where industry retirees to come together and identify and establish needed resources for themselves and each another in their neighborhoods.



### **Other Health Needs**

The priority health needs identified in the CHNA and above were determined through a data collection, analysis and prioritization process. Due to the sheer quantity and scope of all of the community's health needs identified, it is crucial for MPTF that there be prioritization to ensure that the community benefit initiatives undertaken are effective in improving the health and welfare of the community it serves. The prioritization criteria include existing relationships with community partner organizations and organizational capacity. In line with MPTF's mission, it continues to assess MPTF's available resources, technology, and expertise vis-à-vis the deployment of services. The numerous and diverse programs, partnerships and strategies listed above will be given varying degrees of support to maximize effectiveness in addressing the needs. This is not intended to minimize the importance of those needs; it is a reality of having a strategic focus on effectiveness to improve the community as a whole and determining the degree to which each investment is successful in achieving our desired positive impact on the health and well-being of those we serve.

