

MOTION PICTURE AND TELEVISION FUND (MPTF) FINANCIAL ASSISTANCE POLICY FOR PATIENTS (FAP) ONE PAGE SUMMARY

MPTF offers financial assistance to patients receiving medically necessary care in the following situations:

- ➤ Under insured patients Patients with some form of third party health coverage which is not sufficient to pay the current bill. If a patient demonstrates that the annual out-of-pocket medical costs incurred by the individual (or their family) exceed 10 percent of their (or their family income) in the prior 12 months, they are eligible for financial assistance.
- ➤ Uninsured patients Patients with no third party health coverage. If a patient demonstrates that their income for the prior 12 months is equal to or less than 350% of the Federal Poverty Level Guideline, they are eligible for financial assistance.

The patient will be instructed to complete and return the financial assistance application to the Patient Business Services (PBS) Manager. The contact information is MPTF PBS Manager, Mail Stop #70, 23388 Mulholland Drive, Woodland Hills, CA 91364., phone: 818-876-1076, fax: 818-876-1298. A free copy of the application is available at https://www.mptf.com/help.

Along with the financial assistance application the patient must provide the following information:

- > The preferred income documentation is the most recent year's federal tax return. Any patient unable to provide their most recent federal tax return may provide either of the two items of documentation listed below.
- Most recent employer pay stubs
- > Written documentation from other income sources

If the patient is eligible for financial assistance, they will receive 100% financial assistance. If the patient does not qualify for a financial assistance, the patient may negotiate the terms of an extended payment plan or request a review of the PBS Manager's determination by sending a written request addressed to the MPTF Director, Finance, Mail Stop 218, 23388 Mulholland Drive, Woodland Hills, CA 91364. The request must include all supporting information for the review

In all cases, a validation must be completed to ensure that the patient's medical services are not covered by any federal or state governmental health care program, or other private insurance. Certain services performed by non-MPTF providers cannot be discounted by MPTF.



Department: Patient Business Services	Effective: 3/17	
Policy Name: Hospital Financial Assistance Policy for Patients	Revised: 12/16, 3/17, 7/17, 10/17	
Policy Number: 106	Reviewed: 3/17, 7/17	
Department Manager/Director: Manager, Admitting	Approved by Governing Body: 3/17	
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TITLE:

FINANCIAL ASSISTANCE POLICY FOR HOSPITAL PATIENTS (FAP)

PURPOSE:

To establish guidelines for providing financial relief to patients who have received medically necessary care and are unable to establish partial payments or pay their balances. The policy establishes consistent and equitable guidelines, based on Federal Poverty Guidelines (FPG), for the financial assistance application process and provides procedures for income verification documentation. This policy does not apply to residential, long-term or dementia care services.

POLICY:

The Motion Picture Television Fund (MPTF) offers financial assistance to patients receiving medically necessary care in the following situations:

- ➤ Under insured patients Patients with some form of third party health coverage which is not sufficient to pay the current bill. If a patient demonstrates that the annual out-of-pocket medical costs incurred by the individual (or their family) exceeds 10 percent of their (or their family income) in the prior 12 months, they are eligible for financial assistance.
- ➤ Uninsured patients Patients with no third-party health coverage. If a patient demonstrates that their income for the prior 12 months is equal to or less than 350% of the FPG, they are eligible for financial assistance.

In all cases, a validation must be completed to ensure that the patient's medical services are not covered by any federal or state governmental health care program, or other private insurance. No charitable discount can be applied to any account with an outstanding payer liability.

Contracted services performed by non-MPTF providers that are separately billed by the contracted provider cannot be discounted by MPTF. The patient will be advised to contact those providers regarding their discount policies. See appendix A for a list of providers covered by this policy and those that are not covered.



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Policy Name: Hospital Financial Assistance Policy for Patients	Revised: 12/16, 3/17, 7/17, 10/17	
Policy Number: 106	Reviewed: 3/17, 7/17	
Department Manager/Director: Manager, Admitting	Approved by Governing Body: 3/17	
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PROCEDURE:

Patients will be notified of MPTF's FAP by the admitting department staff during the admission process. A plain language summary of the FAP will be included in each patient's admissions package. Patient may notify MPTF verbally or in writing that they are unable to pay an amount due at time of service or upon receipt of billing. The patient will be offered a copy of the FAP and a financial assistance application. In addition, for patients who are uninsured or apply for review under this policy, MPTF will provide applications to potential federal, state or county health insurance programs that the patient may be qualified to apply for.

The patient will be instructed to complete and return the financial assistance application to the Patient Business Services (PBS) Manager. The contact information is MPTF PBS Manager, Mail Stop #70, 23388 Mulholland Drive, Woodland Hills, CA 91364., phone: 818-876-1076, fax: 818-876-1298.

Along with the financial assistance application, the patient must provide the following information:

- > The preferred income documentation is the most recent year's federal tax return. Any patient unable to provide their most recent federal tax return may provide either of the two items of documentation listed below.
- > Most recent employer pay stubs
- > Written documentation from other income sources

The PBS Manager will review the application to determine if the policy guidelines have been met. If the patient is eligible for financial assistance, they will receive 100% financial assistance. The PBS Manager will notify the patient of the determination, document the patient account, and apply the charity adjustment of 100% of the outstanding balance using the appropriate adjustment code. MPTF utilizes the look back method of Medicare allowable claims for the previous 12 months as the maximum charge calculation for the FAP policy.



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If after review of all documentation the patient does not qualify for a financial assistance, the PBS Manager will notify the patient and set up an acceptable payment plan. MPTF and the patient may negotiate the terms of an extended payment plan. A patient may request a review of the PBS Manager's determination by sending a written request addressed to the MPTF Director, Finance, Mail Stop 218, 23388 Mulholland Drive, Woodland Hills, CA 91364. The request must include all supporting information for the review. Results of the review will be provided to the patient. If the PBS Manager's determination is upheld, and if the patient fails to pay for the services received as arranged, the PBS department will proceed with further collection activity in accordance with the MPTF collections policy.

Resources:

California Health & Safety Code Sections 127400 -127446 www.leginfo.ca.gov/calaw.html

Federal Poverty Level Guidelines www.aspe.hhs.gov/poverty

Attachments:

- 1. Appendix A
- 2. Application for Hospital Charity

Providers Covered by FAP:

Diagnostic Services

Diagnostic Laboratories and Radiology Services

A Trident USA Health Services Company 2820 N Ontario Street

Burbank, CA 91504

Therapy Services UCLA EIMG Rehab Services

UCLA Health

Susan Farnworth, M.S. CCC-SLP

Providers Not Covered by FAP:

Cardiovascular Diseases

Cohen, Benjamin J., MD

Interventional Cardiology 23101 Sherman Pl Ste 110 West Hills, CA 91307

Ehrich, Marc, MD

18370 Burbank Blvd Ste 707 Tarzana, CA 91356

Farshi, Ramin, MD

23101 Sherman Place

Suite 110

West Hills, CA 91307

Jamali, Aamer H., MD

Interventional Cardiology Medical Group, Inc.

23101 Sherman Pl Ste 110

West Hills, CA 91307

Marr, Kendall C., MD

23101 Sherman Place

Suite 500

West Hills, CA 91307

Sharma, Naveen, MD

Rely Radiology

1620 Northwest Blvd., Suite 202 Coeur d Alene, ID 83814

Clinical Psychology

Kibrick, Stephen A., PhD

163 Saddlebow Road, Suite 1 Bell Canyon, CA 91307

Dentistry

Wong, Robert C., DDS

23111 Ventura Blvd., Suite 103 Woodland Hills, CA 91364

Providers Not Covered by FAP:

Family Medicine

Kaiser, Scott A., MD

23388 Mulholland Drive, MS #200 Woodland Hills, CA 91364

Madan, Aarti, MD

Westside Health Center MS #360 23388 Mulholland Drive Woodland Hills, CA 91364

Makhijani, Meena S., DO

Age Well - MS 260 23388 Mulholland Drive Woodland Hills, CA 91364

Gastroenterology

Herr, Stephen L., MD

7301 Medical Center Dr Ste 201

West Hills, CA 91307

Matthew, Jonathan S., MD

7301 Medical Center Dr Ste 201

West Hills, CA 91307

General Surgery

Biderman, Philip, MD

13320 Riverside Dr Ste 110 Sherman Oaks, CA 91423

Hematology Oncology

Goldstein, Mark L., MD

6850 Sepulveda Boulevard

Suite 211

Van Nuys, CA 91405

Rossman, Stanley H., MD

6850 Sepulveda Blvd Ste 211

Van Nuys, CA 91405

Hospice & Palliative Care

Axelrode, Stephen G., DO

Palliative Care MS #280 23388 Mulholland Drive Woodland Hills, CA 91364

Providers Not Covered by FAP:

Internal Medicine

Garb, Keith S., MD

UCLA Faculty Practice Group Jack Skirball HC - MS 21 23388 Mulholland Dr Woodland Hills, CA 91364

Humayun, Saeed, MD

UCLA Entertainment Industry Medical Group 23388 Mulholland Drive, MS 260

Woodland Hills, CA 91364

Involuntary Detention

Nanda, Nitin, MD

Asana-Heritage Telemedicine Network

26135 Mureau Road, Suite 101

Calabasas, CA 91302

Raja, Rekha, DO

26135 Mureau Road, Suite 101

Calabasas, CA 91302

Nephrology

Guziel, Lawrence P., MD

7230 Medical Center Dr Ste 205

West Hills, CA 91307

Neurology

Olshansky, Adel, MD

7320 Woodlake Ave

Suite 250

West Hills, CA 91307

Savur, Vivek M., MD

7320 Woodlake Avenue

Suite 250

West Hills, CA 91307

Sengupta, Veena V., MD

7320 Woodlake Ave Ste 250

West Hills, CA 91307

Providers Not Covered by FAP:

Ophthalmology

Davidorf, Jonathan M., MD

7320 Woodlake Ave Ste 190 West Hills, CA 91307

Keating, Patrick D., MD

6325 Topanga Cyn. Blvd., Suite 430 Woodland Hills, CA 91367

Orthopedic Surgery

Bhagia, Umesh T., MD

ARC Orthopedic Group

7230 Medical Center Drive Suite 605

West Hills, CA 91307

Fields, Robert H., MD

Center for Orthopaedic Specialists

7301 Medical Center Drive

Suite 400

West Hills, CA 91307

Nadel, Kevin A., MD

Center for Orthopaedic Specialists

7301 Medical Center Drive

Suite 400

West Hills, CA 91307

Otolaryngology

Namazie, Ali R., MD

4955 Van Nuys Boulevard

Suite 505

Sherman Oaks, CA 91403-1829

Podiatry

Weitzbuch, Sanford J., DPM

23501 Park Sorrento #216 Calabasas, CA 91302

Providers Not Covered by FAP:

Psychiatry

Jacobs, Roland W., MD

Post Office Box 459 Arroyo Seco, NM 87514

Nanda, Nitin, MD

Asana-Heritage Telemedicine Network 26135 Mureau Road, Suite 101

Calabasas, CA 91302

Nie, Pei-Huey, MD

Asana Integrated Medical Group 26135 Mureau Rd., Suite 101 Calabasas, CA 91302

Piliai, Dharmapalan V., MD

Asana Integrated Medical Group 26135 Mureau Road, Suite 101 Calabasas, CA 91302

Puga, Serena, MD

Asana-Heritage Telemedicine Network

26135 Mureau Rd. Suite 101 Calabasas, CA 91302

Rabin, John A., MD

Asana Integrated Medical Group 26135 Mureau Rd., Suite 101

Calabasas, CA 91302

Raja, Rekha, DO

26135 Mureau Road, Suite 101

Calabasas, CA 91302

Psychology Siso, Ronit, PSYD

Asana Integrated Medical Group 26135 Mureau Rd., Suite 101

Calabasas, CA 91302

Providers Not Covered by FAP:

Radiology

Bertagnolli, Reono, MD

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Cohen, Loren E., MD

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Collins, James I., MD

Rely Radiology

1620 Northwest Blvd., Suite 202

Coeur d Alene, ID 83814

Huang, Benjamin T., MD

Rely Radiology

1620 Northwest Blvd., Suite 202

Coeur d Alene, ID 83814

Johnson, Micheal, DO

Rely Radiology Group

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Lampropoulos, Constantina, MD

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Meyermann, Mark W., DO

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Patel, Pratul M., MD

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Takahashi, Guy H., MD

Rely Radiology

1620 Northwest Blvd., #202

Coeur d Alene, ID 83814

Rheumatology Weidmann, Charles E., MD

15243 Vanowen St., Suite 306

Van Nuys, CA 91405

Urology

David, Richard D., MD

5522 Sepulveda Blvd.

Sherman Oaks, CA 91411

Vascular Surgery

Rafidi, Fuad F., MD

18840 Ventura Blvd Ste 100A

Tarzana, CA 91356



APPLICATION FOR HOSPITAL CHARITY

(Answers to the following questions should reflect financial information of both the applicant and the applicant's significant other, if married, separated, or in a domestic partnership.)

Patient Account Number(s)			
	991	Photo data	
Applicant Name	SSN	Birthdate	
Spouse/Partner Name	SSN	Birthdate	
Address	City	State	Zip
Telephone	E-Mail		
Far	nily Size		
	OTHER INFORMATION		
MEDICAL INSURANCE – Please pro	vide a photocopy the patie	nt's medical insura	nce cards.
Primary Insurance	Policy#		
2 nd Insurance	Policy#	!	
Prescription Drug Plan	Policy	‡	
Other Coverage			



INCOME

PENSION, SOCIAL SECURITY, RENTAL INCOME, DIVIDENDS, INTEREST INCOME, ALIMONY, ETC. — Please list all income sources for each family member below. You must also provide proof of income by submitting a copy of your most recent year's federal tax return. If unable to provide federal tax return, provide most recent employer pay stubs (last 3 months) or written documentation from other income sources.

1. Name on Check		Issued by
Amount	per	
2. Name on Check		Issued by
Amount	per	manufacture and the same
3. Name on Check		Issued by
Amount	per	
4. Name on Check		Issued by
Amount	per	
any mental reservations whatso	ever, that the fac	ng questions to the best of my ability, without its therein stated are true and I understand ill disqualify me for charity care at MPTF Acute
•	nancial institution	sponsible relatives, to secure information s for financial data, and to contact any other
I further agree to notify MPTF o	f any change in m	ny financial situation.
Signature of Applicant		Date
Signature of Spouse/Partner		Date
Return completed application	on and document	s to the hospital at the address on your bill.